

Ahmed Raidh Mohamed Rasheed

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EDUCATION

University of the West of England

Bachelor of Computer Science (Hons.)

- Classification: First-Class Honours
- Dean's List 2024, 2025, 2026
- Dean's Award 2026

Asia Pacific University

Foundation Programme – Computer Science

- CGPA: 3.39 / 4.0

Malé, Maldives

Sep 2023 – Oct 2026

Kuala Lumpur, Malaysia

Jun 2022 – Jun 2023

WORK EXPERIENCE

Bank of Maldives – Business Centre

Customer Service Officer

Malé, Maldives

Feb 2026 – Present

- Assess risk and compliance exposure in customer onboarding by reviewing documentation for accuracy, completeness and regulatory compliance, reducing processing delays
- Support day-to-day operations, handling service requests and customer enquiries accurately and efficiently under time pressure
- Mentor and guide junior staff on procedures, systems and service standards, improving consistency and reducing error rates across the team

Bank of Maldives – Loan Centre

Customer Service Assistant

Malé, Maldives

May 2024 – Jan 2026

- Evaluated loan and credit card applications, assessing creditworthiness and risk factors to inform approval decisions and reduce rework
- Prepared opinion letters and loan statements, maintaining accurate, audit-ready documentation in line with bank policy
- Automated loan evaluation templates, cutting manual errors and processing time and improving data consistency for downstream review
- Coordinated end-to-end loan closure, settlement and recovery, including overdue payment follow-up having direct exposure to the credit risk lifecycle from origination to resolution
- Trained and guided team members on loan systems and procedures, improving onboarding efficiency and process consistency

EXTRACURRICULAR ACTIVITIES

MMA Tamweel FinLit Fest

2nd Place – Team Lead

Malé, Maldives

2025

- Led a three-person team in designing and developing Fin-IQ, an interactive Shariah-compliant financial-literacy platform for young people.

Youth Hack

Participant – Lead Developer

Malé, Maldives

2025

- Led development of OneSpace with a four-person team, building a community events platform using React Native, Expo and TypeScript.

SKILLS

- Financial & Analytical: Credit & Loan Risk Assessment, Documentation & Compliance Review, Data Analysis, Quantitative Problem-Solving
- Technical: Python, React, TypeScript, MS Suite